


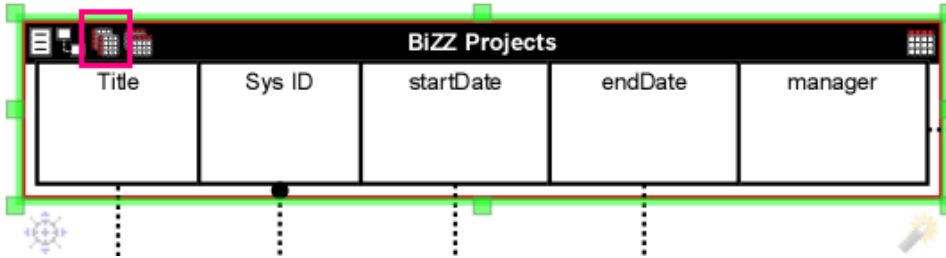
# Viewing all possible columns of a ServiceNow table

Viewing all possible columns of a ServiceNow table can be useful when defining a ServiceNow connection. By retrieving the columns of a table you can see which data you can use in the mapping table you are creating.

**i** To be able to view the columns of a ServiceNow table you need to have read access to at least the ServiceNow tables **sys\_db\_object**, **sys\_dictionary**, and **sys\_glide**, and in addition to that to the table of which you want to view the columns, including referenced tables.

## Steps:

1. In the mapping diagram, select a mapping table, and then click .



2. If you have not previously activated the option to remember your credentials since opening the model package, a window appears first, asking for your credentials for ServiceNow. Enter your credentials and click **OK**.

**✓** If you want Enterprise Studio to remember your credentials the next time, select the **Remember my credentials** check box.

Next, a connection is made with ServiceNow, and the columns of the selected table are retrieved. The result is shown in the **ServiceNow table columns** window.

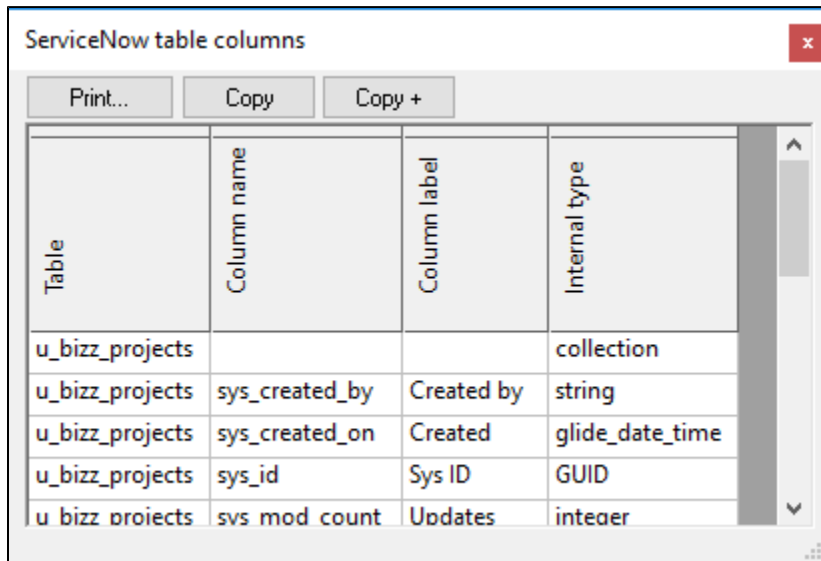


Table	Column name	Column label	Internal type
u_bizz_projects			collection
u_bizz_projects	sys_created_by	Created by	string
u_bizz_projects	sys_created_on	Created	glide_date_time
u_bizz_projects	sys_id	Sys ID	GUID
u_bizz_projects	sys_mod_count	Updates	integer

Overview of available table columns in a ServiceNow table